

EASTLAKE LIFESTYLE COMMUNITY INC

Hail Claim – Loss/Special Assessment Information

Loss assessments may be covered under the Loss Assessment Coverage of each unit owners' individual insurance policy, also referred to as an HO-6 policy. You will need to file a claim with your insurance carrier and have the following information available in the event they require it.

Master Carriers and Policy No:

Indian Harbor Insurance - AMP7545613-00

Old Republic Union Insurance Company - ORAMPRO20190-00

GeoVera Specialty Insurance Company - GVS-42774-00

MS Transverse Specialty Insurance Company - TSAMPRO013494-00

Spinnaker Insurance Company - SPI-20166-00

National Fire And Marine Insurance Company - 72AMR310633-00

Everest Indemnity Insurance Company - AM81002269-24-00

Sedwick Delegated Authority (SDA) Claim No: 4234968

Date of Loss: 5/30/2024

SDA's Determined Claim Amount: \$3,862,970.26

HOA Deductible Amount: \$4,005,080.00

No. of homes: 140

Assessment per home: \$27,592.64

HOA Website: <https://engage.goenumerate.com/s/eastlakelifestyle/>

CCMG Website: [Eastlake Lifestyle Community - CCMG](#)

The additional documents that you may need to provide to your insurance carrier, such as: The Master Certificate of Insurance, Eastlake's Governing Documents, Sedgwick's Estimate of Repairs, and a Map of the Property are posted on the HOA website in the folder labeled May 30, 2024 Hail Claim and on the CCMG website referenced above. Some carriers may request additional documentation which we can post on the website as needed or email this individually.

Regarding this loss and loss assessment - The Association's consultant, Claims & Construction Management Group, LLC. (CCMG), has made themselves available to answer questions from association members or your HO-6 carriers.

Please contact:

Tanya Morrison, Claim Manager CCMG, LLC

tanya@ccmgpro.com

(720) 766-8150

When contacting Tanya, please identify that you are with Eastlake Lifestyle Community and your street address.

The due date for receipt of this Loss Assessment by the Association is May 15, 2025.

If you are unable to make the assessment payment by May 15, 2025, the Association is requesting you make your payment as soon as it is paid from your carrier with notification to Dawn Cochrane, dcochrane@msiho.com prior to May 15, 2025, advising of your situation.

If you do not have HO-6 loss assessment coverage or your carrier denies your claim, your assessment is due no later than May 15, 2025. Please be advised that any outstanding balance after May 15, 2025, will be considered late and the Eastlake Lifestyle Community Collections Policy will be in effect. Please review the Collections Policy on the HOA website for further information. You may also contact MSI's Accounts Receivable Technician Stephanie Ings at (720)-974- 4181 sings@msiho.com

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Payment options

Option 1: Personal or Business Check

You can mail a check to:

Eastlake Lifestyle HOA
PO Box 173307
Denver, CO 80217-3307

(please include the property address or account number on the check)

Option 2: Online payment through the association's portal

Through the portal you can make a one-time payment or set up a recurring auto pay.

Please know that because the portal is run by a third-party company there are some convenience fees involved. For payments using card (credit or debit) a 3.95% convenience fee will automatically be charged. For payments using ACH e-check (routing and account number) there is currently no fee charged. If you have never used this portal before you will need to register for an account before being able to log in.

Portal Link: <https://engage.goenumerate.com/s/eastlakelifestyle/>

ONLINE

Once you've accessed the ELC Website

Click on the "**Make a Payment**" option at the top of your screen.

The total amount that is due will appear.

Underneath the amount due, click on "**Make a Payment**" in **green**.

Follow the rest of the steps to enter your credit card information.

Option 3: Enroll in BillPay with your banking institution.

When setting up this option through your bank's website (you can call too,) be sure the biller is listed as the complete name of your homeowner's association (Eastlake Lifestyle), the remittance address is **Po Box 173307, Denver Co 80217-3307**, phone number is **303-420-4433**, and that you include your 10-digit account number.

Please know that with BillPay the bank will send the funds on the day of your choosing in the amount you choose.